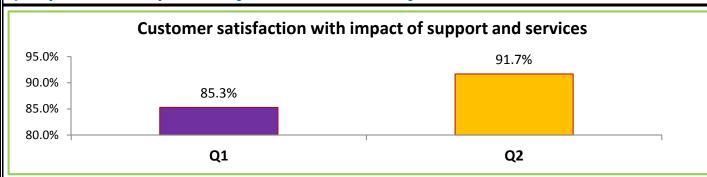
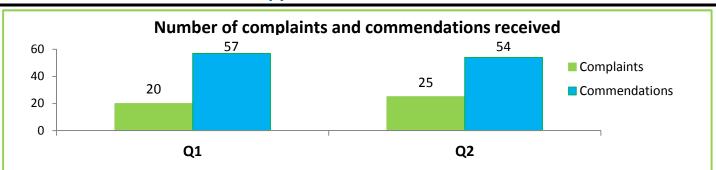
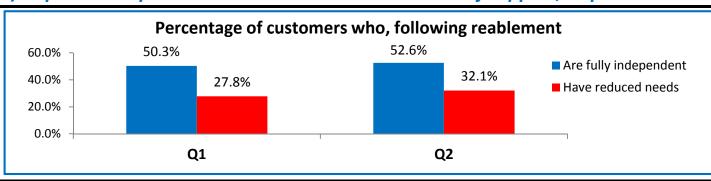
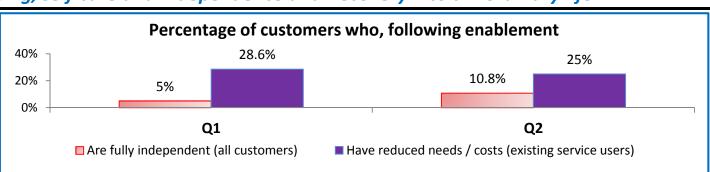
## 1) Improve the experience for our customers of both our own interventions and the services we commission to support them



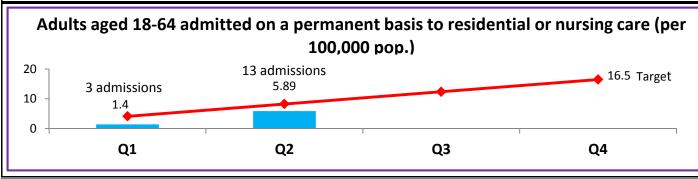


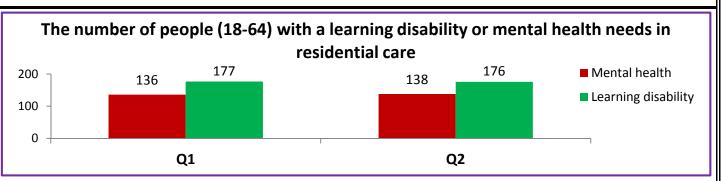
2) Implement a preventative and enablement model of support, to promote wellbeing, self-care and independence and recovery into an 'ordinary life'





3) Improve the opportunities for those of working age to live independently in a home of their own and reduce our reliance on the use of residential care, particularly for people with learning disabilities or mental health support needs





4) Improve our offer to older people supporting more of them to remain at home and to continue to reduce our reliance on the use of residential care

